Student FAQs

What is Bridge Books+?

Bridge Books+ is a course material model that reduces the cost of materials for students and ensures they have all their materials across all courses prior to the first day of class. The \$22 per credit hour cost will be included on their tuition bill as a course charge instead of purchasing materials a la carte. The bookstore will provide each student with a convenient package for physical books and digital materials which will be delivered directly to Canvas.

How does Bridge Books+ benefit students?

Bridge Books+ makes getting textbooks more accessible for students, ultimately improving their success. Not only will students receive their textbooks by the first day of class, but they will save an average of 35%-50% on textbooks.

How does Bridge Books+ work?

- Once students register for classes the bookstore will start preparing their course materials.
- On July 15 students will begin receiving emails from the campus bookstore listing course materials required by their professors.
- Students may then purchase materials or opt-out.
- > Students will receive an email notification when the order is ready for pickup or when it ships directly to them.
- Digital materials will be delivered within Canvas.

What is included in the program?

The program provides the faculty-selected version of all required textbooks, lab manuals, access codes, and digital materials to eligible students.

What is excluded from the program?

The program does not include consumables that cannot be returned and reused, such as lab goggles, dissection kits, molecular model kids, engineering kits, or nursing kits. Materials for nursing courses are also excluded.

How do students enroll in the program?

All eligible students will be automatically enrolled in Bridge Books+.

Can students opt-out of the program?

Students have the option to opt-out of Bridge Books+each semester during the opt-out window. The opt-out window is open from July 15-August 23. By opting out, students will not receive their required materials in a convenient package and access to digital content will be removed.

How do students purchase if they decide not to be in the program?

Eligible students who opt-out of the program will be responsible for purchasing their course materials through the bookstore.

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Will students be able to keep their course materials once they have completed the course? Yes, the program allows students to purchase textbooks at a reduced rate during the return period.

What happens if a faculty member changes their course material adoption?

If a faculty member changes their course material adoption, faculty should notify the bookstore of the new adoption, and the bookstore will ensure that students receive the corrected course materials.

What happens if a student drops/adds a course?

When a student changes their course schedule, instructions are provided for returning course materials, and an email will prompt the student to select a delivery preference for any new courses that have been added.

What if students have questions or trouble accessing their digital course materials? All students in the **Bridge Books+** program who are using digital materials should be directed to contact Bookstore Customer Care at bookstorecustomercare@bncollege.com for assistance.

How does Piedmont ensure course materials in the Bridge Books+ program are accessible to students with accommodations?

The bookstore can accommodate students with accessibility needs.